

**MINUTES OF GRIEVANCE COMMITTEE MEETING  
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**

A meeting of Grievance Committee for Syringe Pump (ADP Scheme) F.Y 2020-21 were held on 17.06.2021 at 10:30AM in the Office of the Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad.

**SYRINGE PUMP**

**1. M/s B. Braun Pakistan (Pvt) Ltd.**

Grievance Against	Firm Grievance	GC Observation	Remarks
Grievance against M/s Medical Equipment & Systems	<p>The firm claims that:-</p> <ul style="list-style-type: none"> <li>The quoted model Infusia SP 7S is not compatible with Docking Station and not available on official website</li> <li>Quality certificate are not from OME "Fresenius Kabi Germany"</li> <li>The quoted model is for "Veterinary Use only" as per available broacher on web</li> </ul>	<ul style="list-style-type: none"> <li>The quoted model is compatible with docking station with minor deviation as well as it was demanded optional.</li> <li>Quality certificates presented to GC.</li> <li>Quoted model is not for "veterinary use only" in fact firm has another model for this purpose.</li> </ul>	Grievance Rejected TEC decision upheld


**2. M/s Medical Equipment & Systems**


Grievance Against	Firm Grievance	GC Observation	Remarks
Grievance against M/s Braun Pakistan (Pvt) Ltd.	<p>The firm claims that:-</p> <p>Offered model Perfusor Compact Plus doesn't have compatibility of universal syringe acceptance.</p> <p>The firm claims that:-</p> <p>Offered model Alaris GH Plus doesn't have compatibility of universal syringe acceptance.</p>	<p>Multiple syringes (from Hospital) had been deployed and tested on quoted model and accepted with minor deviation.</p> <p>Multiple syringes (from Hospital) had been deployed and tested on quoted model and accepted with minor deviation.</p>	Grievance Rejected TEC decision upheld
Grievance against M/s Iqbal and Company			Grievance Rejected TEC decision upheld


3. M/s Universal Enterprises


Item Name	TEC Observation	GC Observation	Remarks
Syringe Pump	Discrepancy in Experience Certificate	<ul style="list-style-type: none"> <li>Firm was communicated several times via phone calls and email but no reply found and firm remained absent in GC meeting.</li> <li>All the members of committee had gone through the bid and observed that fake and forged/tempered document was attached.</li> <li>The Committee unanimously decided to take strict action and recommended blacklisting of the firm and request to authority to take legal action as per rules.</li> </ul>	Grievance Rejected

  
**Mrs. Iqra Munir**  
 Pharmacist  
 Member

  
**Dr. Rehan Riaz**  
 Assistant Prof. of Cardiology  
 Member

  
**Engr. Sharaz Ali**  
 Bio Medical Engineer  
 Member

  
**Dr. Shahbaz Ahmed**  
 Associate Prof. of Cardiac Surgery  
 Member

  
**Dr. Zafar Abbas Khan**  
 Medical Superintendent  
 Chairman