

**MINUTES OF GRIEVANCE COMMITTEE MEETING
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**

A meeting of Grievance Committee for Outsource Janitorial Services for F. Y. 2020-21 was held on 11.01.2021 at 11:30AM
in the Office of the Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad.
OUTSOURCE OF JANITORIAL SERVICES

Sr.	Company Name	TEC Observations	GC Observation	Remarks
1	Nadeem Cleaning	No relevant certificate attached	Experience letter not attached Performance certificate not attached	Grievances rejected and TEC decision upheld
2	Hadi Brothers & Co.	No relevant certificate attached New statement not signed and stamped by bank	Deficient documents	Grievances rejected and TEC decision upheld
3	Al- Hussaini & Company (Pvt) Ltd.,	Low marks (57 marks)	Company had not obtained required/qualifying marks	Grievances rejected and TEC decision upheld

Sr.	Company Name	Firm Grievance	GC Observation	Remarks
1	M/s Caid's Marketing Network (Pvt) Ltd.,	<p>Grievance against</p> <ol style="list-style-type: none"> M/s Shaheen & Yousaf Brothers (Pvt) Ltd., M/s Imran & Co. M/s Al- Hussaini & Company (Pvt) Ltd., M/s Hadi Brothers & Co. M/s Nadeem Cleaning M/s Anas Brothers & Co. <p>The firm claims that all the above mentioned firms have No EOBI, Social Security & SECP registered</p> <ul style="list-style-type: none"> M/s Imran & Co. have poor past performance in previous tender. M/s Anas Brothers & Co. received show cause notice from PDH, Lahore & Objection of nonpayment of salaries in THQH Jahanian. 	<ul style="list-style-type: none"> M/s Imran & Co Penalties were imposed on M/s Imran & Co. dated 24-02-2018, 14-03-2018, 16-04-2018, 19-05-2018, 14-06-2018, 22-06-2018, 19-09-2018, 22-11-2018, 29-03-2019, 02-04-2019, 13-04-2019, 13-04-2019, 20-06-2019, 02-07-2019, 04-07-2019, 08-07-2019, 14-10-2019, 14-12-2019 and explanation letters were issued on dated 22-03-2018, 16-05-2018, 15-03-2019, 18-03-2019, 20-03-2019, 22-06-2019, 29-06-2019, 04-09-2019, 14-09-2019 due to frequent complaints against firm. 	<p>Representative of M/s Imran & Co. couldn't satisfy during the G.C meeting. The firm was rejected by TEC for FY 2019-20 in FIC on account of its unsatisfactory /poor performance and end user reservations. The G.C also verified the previous record and performance of the firm. The decision of TEC is rejected and M/s</p>


			<p>Imran & Co. declared non-responsive. TEC Decision on M/s Anas Brothers upheld</p>
2	<p>M/s Hadi Brothers & Co.</p>	<p>Grievance against</p> <ol style="list-style-type: none"> 1. M/s Imran & Co. No past experience 2. M/s Bilal Enterprises. Late submission of tender 11:15AM. 	<p>• M/s Imran & Co Penalties were imposed on M/s Imran & Co. dated 24-02-2018, 14-03-2018, 16-04-2018, 19-05-2018, 14-06-2018, 22-06-2018, 19-09-2018, 22-11-2018, 29-03-2019, 02-04-2019, 13-04-2019, 13-04-2019, 20-06-2019, 02-07-2019, 04-07-2019, 08-07-2019, 14-10-2019, 14-12-2019 and explanation letters were issued on dated 22-03-2018, 16-05-2018, 15-03-2019, 18-03-2019, 20-03-2019, 22-06-2019, 29-06-2019, 04-09-2019, 14-09-2019 due to frequent complaints against firm.</p> <p>Representative of M/s Imran & Co. couldn't satisfy the G.C meeting. The firm was rejected by TEC for FY 2019-20 in FIC on account of its unsatisfactory /poor performance and end user reservations. The G.C also verified the previous record and performance of the firm. The decision of TEC is rejected and M/s Imran & Co. declared non-responsive. TEC Decision on M/s Bilal Enterprises upheld</p>


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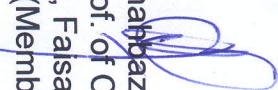
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3	M/s Anas Brothers & Co.	Grievance against 1. M/s Bilal Enterprises. Late submission of tender 11:15AM.	<ul style="list-style-type: none">The bid was submitted before tender opening.	Grievance rejected and TEC decision upheld
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Mrs. Iqra Munir,
Pharmacist,
FIC, Faisalabad.
(Copt. Member)


Ms. Aisha Sultana,
Pharmacist,
FIC, Faisalabad.
(Member)


Engr. Sharaz Ali,
Bio Medical Engineer,
FIC, Faisalabad.
(Member)


Dr. Shabbaz Ahmed,
Associate Prof. of Cardiac Surgery,
FIC, Faisalabad.
(Member)


Dr. Shahid Abbas,
Associate Prof. of Cardiology,
FIC, Faisalabad.
(Member)


Dr. Zafar Abbas Khan,
Medical Superintendent,
FIC, Faisalabad.
(Chairman)