



**FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD.**  
 No. /GC/FIC/FSD  
 Dated:

**MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON 13.06.2023 AT 10:00AM TO REDRESS THE GRIEVANCE APPLICATIONS OF THE FIRMS FOR THE PROCUREMENT OF CSSD ITEMS FOR THE YEAR 2023-24**

A meeting of the Grievance Redressal Committee was held on 13.06.2023 at 10:00AM in Conference Room, Faisalabad Institute of Cardiology, Faisalabad to address the grievances of the applicants, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended), for Procurement of CSSD Items for the financial year 2023-24.

Following members of Grievance Redressal Committee attended the meeting:

Sr.	Participants
1	Prof. Dr. Shahbaz Ahmed Khilji
2	Dr. Magbool Ahmed
3	Dr. Rehan Riaz
4	Engr. Sharaz Ali
5	Mrs. Iqra Munir
	Hospital Pharmacist
	Bio Medical Engineer
	Assistant Prof. of Cardiology
	Principal Medical Officer
	Chairman/Convener
	Member
	Member
	Member
	Member

The Chair welcomed all the participants and briefed about agenda of meeting i.e. Grievance Redressal of firms for the Procurement of CSSD Items, FY 2023-24. The grievances of firms and decisions of Grievance Redressal Committee are as follows:

Sr.	Company	Item #	Item Name	Brand Name	Manufactured By / Imported By	Remarks	GC Observation	Decision
1.	M/s Global Marketing Services	15	Self-contained Biological Indicator for ETO	Bio Monitors	Steris Corporation, USA	Samples not provided	Samples not provided	Rejected
2.	M/s Global Marketing Services	16	Alkaline chemical for washer Disinfectant(5lit)	Liqui-Jet tm 2 Instrument Detergent	Steris Corporation, USA	Not compatible with washer	End user reservation	Rejected
3.	M/s Global Marketing Services	17	Acid chemical for washer Disinfectant(5lit)	Liquid Descaler	Steris Corporation, USA	Not compatible with washer	End user reservation	Rejected

4.	M/s Global Marketing Services	18	Lubricant for washer Disinfectant(5lit)	Hinge-Free tm Steris Corporation, USA Concentrated Lubricant	Not compatible with washer	End user reservation	Rejected
5.	M/s Global Marketing Services	19	Rust remover(5lit)	Polystica tm Restore tm Descaler & Neutralizing Detergent	Not compatible with washer	End user reservation	Rejected
6.	M/s Global Marketing Services	20	Detergent for Ultrasonic cleaner(5lit)	Liqui-Jet tm 2 Steris Corporation, USA Instrument Detergent	Not compatible with washer	End user reservation	Rejected
7.	M/s Global Marketing Services	21	Lubricant Spray (500ml)	Pre-Klenz tm Steris Corporation, USA Instrument Transport Gel	Samples not provided	The sample was evaluated by GC and Satisfied.	Accepted
8.	M/s Global Marketing Services	22	Instrument Disinfectant solution (5lit)	Revitai-Ox tm Resert tm Steris Corporation, USA High Level Disinfectant	Not compatible with washer	End user reservation	Rejected
9.	M/s Global Marketing Services	25	Lubricant for Manual cleaning (4lit)	Hinge-Free tm Steris Corporation, USA Concentrated Lubricant	Not compatible with washer	End user reservation	Rejected
10.	M/s Hope Enterprises	1	Green sterilization wrapping paper(60grms)250sheets/box(100*100)cm	Pack-Top China	Hard after process Authority Letter not attached	End user reservation	Rejected
11.	M/s Hope Enterprises	2	Green sterilization wrapping paper(60grms)250sheets/box(90*90)cm	Pack-Top China	Hard after process Authority Letter not attached	End user reservation	Rejected
12.	M/s Hope Enterprises	3	Green sterilization wrapping paper(60grms)250sheets/box(75*75)cm	Pack-Top China	Hard after process Authority Letter not attached	End user reservation	Rejected
13.	M/s Hope Enterprises	4	Green sterilization wrapping paper(60grms)250sheets/box(50*50)cm	Pack-Top China	Hard after process Authority Letter not attached	End user reservation	Rejected
14.	M/s Hope Enterprises	8	Steam indicator Tape(Lead free)	Medster Turkey	Sticking problem Authority Letter not attached	End user reservation	Rejected

*Handwritten notes and signatures:*  
 A blue circle around the 'Rejected' status in row 14.  
 A blue signature above the 'Rejected' status in row 14.  
 A blue signature above the 'Rejected' status in row 13.

Accepted	Relevant documents provided	Authority Letter not attached	SP Medical- Amrit	Steritech-SP Medikal	Plastic security seal lock	13	M/s Hope Enterprises
Accepted	Relevant documents provided	Authority Letter not attached	International- UK	Virsole+EDS	Instrument Disinfectant solution (5lit)	22	M/s Hope Enterprises
<b>Bid Accepted</b>	<b>Relevant documents provided</b>	<b>Punjab Govt. Teaching experience not attached</b>	---	---	<b>Bid Rejected</b>	---	<b>M/s Sandal Surgicals</b>
Rejected	Samples not provided	Samples not provided	PMS Turkey	PMS Turkey	Green sterilization wrapping paper(60gms)250sheets/box(100*100)cm	1	M/s Sandal Surgicals
Rejected	Samples not provided	Samples not provided	PMS Turkey	PMS Turkey	Green sterilization wrapping paper(60gms)250sheets/box(90*90)cm	2	M/s Sandal Surgicals
Rejected	Samples not provided	Samples not provided	PMS Turkey	PMS Turkey	Green sterilization wrapping paper(60gms)250sheets/box(75*75)cm	3	M/s Sandal Surgicals
Rejected	Samples not provided	Samples not provided	PMS Turkey	PMS Turkey	Green sterilization wrapping paper(60gms)250sheets/box(50*50)cm	4	M/s Sandal Surgicals
Rejected	Samples not provided	Samples not provided	PMS Turkey	PMS Turkey	Flat Reel 15cm*200m (packing material)	5	M/s Sandal Surgicals
Rejected	Samples not provided	Samples not provided	PMS Turkey	PMS Turkey	Flat Reel 20cm*200m (packing material)	6	M/s Sandal Surgicals
Rejected	Samples not provided	Samples not provided	PMS Turkey	PMS Turkey	Gusseted Reel 15cm*100m (packing material)	7	M/s Sandal Surgicals
Rejected	Samples not provided	Samples not provided	PMS Turkey	PMS Turkey	Steam indicator Tape(Lead free)	8	M/s Sandal Surgicals
Rejected	Samples not provided	Samples not provided	Axis Kordon Turkey	Axis Kordon Turkey	Steam Roll For Label	11	M/s Sandal Surgicals
Rejected	Samples not provided	Samples not provided	Axis Kordon Turkey	Axis Kordon Turkey	Self-contained Biological indicator for steam	14	M/s Sandal Surgicals
Rejected	Samples not provided	Samples not provided	Axis Kordon Turkey	Axis Kordon Turkey	Label Printing Gun	23	M/s Sandal Surgicals

Dr. Maqbool Ahmed,  
PMO,  
FIC, Faisalabad.

Mrs. Iqra Munir,  
Pharmacist,  
FIC, Faisalabad.

Engr. Sharaz Ali  
Bio Medical Engineer  
FIC, Faisalabad.

Dr. Rehman Riaz  
Assistant Prof. of Cardiology,  
FIC, Faisalabad.

Dr. Shahbaz Ahmad Khilji,  
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