



FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD.

No.

/GC/FIC/FSD

Dated:

MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON 18.04.2024 AT 11:00AM TO REDRESS THE GRIEVANCE APPLICATION OF THE FIRM FOR ANNUAL SERVICE/MAINTENANCE CONTRACT OF PRINTER & TONERS WITHOUT PART FOR THE YEAR 2023-24

A meeting of the Grievance Redressal Committee was held on 18.04.2024 at 11:00AM in Conference Room, Faisalabad Institute of Cardiology, Faisalabad to address the grievance of the applicant, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended), for Annual Service/Maintenance Contract of Printer & Toners without Part for the financial year 2023-24.

Following members of Grievance Redressal Committee attended the meeting:

Participants			
Sr.	Participants	Chairman/Convener	
1	Dr Muhammad Nadeem Akhtar	Member	
2	Prof Dr Shahbaz Ahmed Khiliji	Member	
3	Dr Rehan Riaz	Member	
4	Engr Sharaz Ali	Member	
5	Mrs Iqra Munir	Member	

The Chair welcomed all the participants and briefed about agenda of meeting i.e. Grievance Redressal of firm for Annual Service/Maintenance Contract of Printer & Toners without Part for the financial year 2023-24. The grievance of firm and unanimous decision of Grievance Redressal Committee is as follow -

Sr.	Company	Firm Grievance	GC Observation	Decision
1	Cloud Enterprises against M/s Printer City & Computer	M/s Printer City & Computer has quoted rates without mentioning that their prices are either inclusive of taxes or exclusive of taxes.	As per SBD page 10 Clause 2.3.4 the quoted rates are inclusive of all applicable taxes (imposed by FBR/PRA/ any other Govt. Organization). Furthermore the firm M/s Printer City & Computer provide the undertaking that rates are inclusive of all applicable taxes. The GRC gone through all the documents and found that stance of M/s Cloud Enterprises is baseless.	The grievance of M/s Cloud Enterprises is rejected

Mrs Iqra Munir,
Pharmacist,
FIC, Faisalabad.

Engr Sharaz Ali
Bio Medical Engineer
FIC, Faisalabad.

Dr. Rehan Riaz
Assistant Prof. of Cardiology,
FIC, Faisalabad.

Dr. Shahbaz Ahmed Khiliji,
Prof. of Cardiac Surgery,
FIC, Faisalabad

Dr. Muhammad Nadeem Akhtar
Medical Superintendent
FIC, Faisalabad