

**MINUTES OF GRIEVANCE COMMITTEE MEETING
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**

A meeting of Grievance Committee for purchase of Electro-medical Equipment (ADP, Phase-II FY2019-2020) was held on 21.05.2020 at 09:00AM in the office of the Chairman Grievance Committee, Faisalabad Institute of Cardiology, Faisalabad.

BEDS

Sr.	Company Name	TAC Observations	Firm's Grievances/Clarification	GC Observation
1	Mediquips	<ul style="list-style-type: none"> Country of origin not as required 	<ul style="list-style-type: none"> We have quoted Paramount bed Company Japan, ICU beds model A5, which are being assembled in the factory of Paramount Bed Company China under Paramount Bed Company Japan, Kaizen 5S quality control with same R&D & Robotics latest technology approve with Japanese highest Medical Certification MHLW (Ministry of Health and Labor Welfare) and CE as in Paramount Bed Japan Factory (Certificates attached). 	The committee unanimously upheld the decision of TEC hence the firm grievance Rejected
2	Eastern Medical	<ul style="list-style-type: none"> Demo not provided 	<ul style="list-style-type: none"> We don't have the units readily available in our stock. 	The committee unanimously upheld the decision of TEC hence the firm grievance Rejected

Engr. Zaman Iftikhar Bio Medical Engineer FIC, Faisalabad.	Dr. Husran Zafar App Cardiac Surgery FIC, Faisalabad.	Dr. Shahid Abbas Associate Prof. of Cardiology FIC, Faisalabad.	Dr. Muhammad Sajid AMV (Purchase) FIC, Faisalabad.	Dr. Zahir Abbas Khan Medical Superintendent FIC, Faisalabad.
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Item Name	Firm's Grievances	Firm's Grievances/Clarification	GC Observation
Beds	<p>M/s Clinical Life against M/s Delta Plus</p> <ul style="list-style-type: none"> Quoted Model has only manual control, CPR System instead of auto button and manual control system Quoted model has no facility for O2 Cylinder Holder Quoted model ICU Bed PLE-N90-T is not available on the current official website 	All features / parameters are available in the quoted products hence the Grievance of M/s. Clinical Life is baseless.	The committee unanimously upheld the decision of TEC hence the firm grievance Rejected

ECG Machines

Sr.	Company Name	TAC Observations	Firm's Grievances/Clarification	GC Observation
1	TriTech International	<ul style="list-style-type: none"> Demo not provided 	<p>The firm claims that we quoted ECG Machine 12 Channel Model: ECG 1200B FazziniSrl Italy, but our Technical status is missing from technical evaluation report.</p>	The committee unanimously upheld the decision of TEC hence the firm grievance Rejected
2	Quintex Medicals			Refer back to TEC for re-evaluation of Bid

Item Name	Firm's Grievances	Firm's Grievances/Clarification	GC Observation
ECG Machine	<p>M/s KSBN against M/s Radiant Medical</p> <ul style="list-style-type: none"> Quoted ECG Machine CP-150 which is not according to advertised PVMS Technical Specification Quoted model doesn't have 12 channel ECG Display as demanded in PVMS Technical Specification 	All features / parameters are available in the quoted products hence the Grievance of M/s. KASBN is baseless.	The committee unanimously upheld the decision of TEC hence the firm grievance Rejected


<p>Engr. Zaman Iftikhar Bio Medical Engineer FIC, Faisalabad.</p> <p><i>Zaman Iftikhar</i></p>	<p>Dr. Husnain Zafar A.P Cardiac Surgery FIC, Faisalabad.</p> <p><i>Husnain Zafar</i></p>	<p>Dr. Shahid Abbas Associate Professor of Cardiology FIC, Faisalabad.</p> <p><i>Shahid Abbas</i></p>	<p>Dr. Muhammad Sajid AMS (Purchase) FIC, Faisalabad.</p> <p><i>Muhammad Sajid</i></p>	<p>Dr. Zafar Abbas Khan Medical Superintendent FIC, Faisalabad.</p> <p><i>Zafar Abbas Khan</i></p>
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Electro Surgical Unit


Sr.	Company Name	TAC Observations	Firm's Grievances/Clarification	GC Observation
1	Popular International Pvt Ltd.,	Demo not provided	We have submitted our demo unit already while the receiving of demo unit is attached with this letter for your reference.	Refer back to TEC for re-evaluation
2	Radiant Medical Pvt Ltd.,	Demo not provided	We have installed many units in Pakistan	Time Barred
3	Vital Care	Non explosion proof foot switch	The firm claims that foot switch of quoted model is explosion proof as per tender requirement	Time Barred


Ultrasonic Nebulizer (Heavy Duty)


Sr.	Company Name	TAC Observations	Firm's Grievances/Clarification	GC Observation
1	Quintex Medicals	No Demo Unit Provided	The firm claims that there is no specific date and time mentioned for demonstration. Further, if demonstration was required by department, we were not informed by any source of communication for demonstration like other institutes that inform to participated firms through letter, email and phone call.	The firm demonstrated the unit to the committee which found satisfactory hence the Grievance of M/s. Quintex Medicals Accepted.
2	Med Impex	No Aerosol Heating Facility	Our system has function when the room temperature low takeoff the solution cup and operate nebulizer 3-5 as warm up before use. The weather in Europe mostly in Minus (Freezing Condition) that's why Aerosol Heating facility is needed in Europe with Nebulizer. Our Nebulizer is made according to Asian Standard and in Asia, mostly weather warmer than Europe. Therefore, heating facility is not required in Asia.	The committee unanimously upheld the decision of TEC hence the firm grievance Rejected

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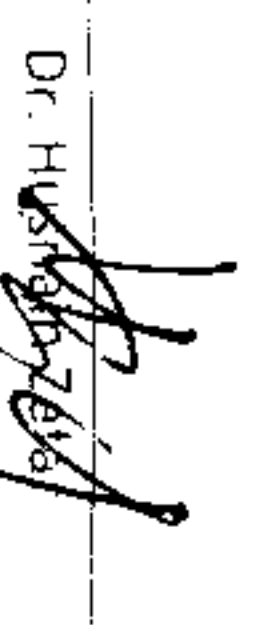
Mobile X-Ray Unit

Sr.	Company Name	TAC Observations	Firm's Grievances/Clarification	GC Observation
1	Siai Traders	No FDA 510K	The Firm claims that, this clause is only applicable when the equipment cost/budget is above PKR 10Million and in this case, the equipment budget is PKR 9.0 million which is less than PKR 10million, so clause is not applicable.	The committee unanimously upheld the decision of TEC hence the firm grievance Rejected


Item Name	Firm's Grievances	Firm's Grievances/Clarification	GC Observation
ICU Ventilator	<p>M/s Eastern Medical against M/s Cares Worth</p> <ul style="list-style-type: none"> The firm seems to be new born firm so kindly re-check one-year product business references, sales references and installation references etc. 	All features & documents are available in the quoted products and already provided in bid hence the Grievance of M/s. Eastern Medical is baseless.	The committee unanimously upheld the decision of TEC hence the firm grievance Rejected
	<p>M/s Clinical Life against M/s Cares Worth</p> <ul style="list-style-type: none"> Quoted model don't fulfill the requirement of tender specification and bidding documents i.e. no past performance and sale references, no technical capability and lab facility. 	All features & documents are available in the quoted products and already provided in bid hence the Grievance of M/s. Clinical Life is baseless.	The committee unanimously upheld the decision of TEC hence the firm grievance Rejected
	<p>M/s Clinical Life against M/s Eastern Medical</p> <ul style="list-style-type: none"> The firm rejected technically from many institutions in Punjab due to their poor past performance and bad quality of backup services 	M/s. Clinical Life is baseless.	Grievance rejected of M/s. Clinical Life and offer of M/s. Eastern Medical is remained responsive.




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Medical Superintendent
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	<p>M/s Vertex Medical against M/s Cares Worth</p> <ul style="list-style-type: none"> Quoted model has majorly deficiencies in technical specifications and terms and conditions of technical evaluation criteria of your bidding documents i.e. no balance sheet detail for last 3 years, no annual Turnover details for last 3 years, no satisfactory past performance, not technical and engineering capabilities Quoted model can't be verified from the brochure FI02/O2 delivery: 21 to 100%, this feature is not available in quoted model Quoted model can't be driven on external compressor 		<p>Time Barred</p>
<p>Defibrillator</p>	<p>M/s Medequips against M/s Radiant</p> <ul style="list-style-type: none"> The firm quoted Zoll Defibrillator model: M2 and they are technically accepted. We informed you that they are no more distributor of Zoll Defibrillator 	<p>Committee may verify distribution letter through Email.</p>	<p>The committee unanimously upheld the decision of TEC hence the firm grievance Rejected</p>
	<p>M/s B.Braun M/s Sheikh Associates</p> <ul style="list-style-type: none"> Quoted model have not display of drug name, shouldn't be compatible with docking station no reference of Govt. Institutions and past performance 	<p>No response received from M/s. Sheikh Associates</p>	<p>Offer of M/s. Sheikh Associates was already declared non responsive by TEC.</p>
<p>Syringe Pump</p>	<p>M/s B.Braun against M/s Medequips</p> <ul style="list-style-type: none"> Quoted model have not display of drug name, shouldn't be compatible with docking station no reference of Govt. Institutions and past performance 	<p>The offered Syringe Pump has not compatibility with docking station which is the minor deviation.</p>	<p>The Grievance of M/s. B.Braun is hereby accepted and offer of M/s. Mediquips is declared as non responsive.</p>

<p>Engr. Zaman Iftikhar B.E. Medical Engineer FIC, Faisalabad.</p>	<p>Dr. Hussain Zafar A.P. Cardiac Surgery FIC, Faisalabad</p>	<p>Dr. Shahid Abbas Associate Prof. of Cardiology FIC, Faisalabad.</p>	<p>Dr. Muhammad Sajid AMS (Purchase) FIC, Faisalabad</p>	<p>Dr. Zafer Abbas Khan Medical Superintendent FIC, Faisalabad.</p>
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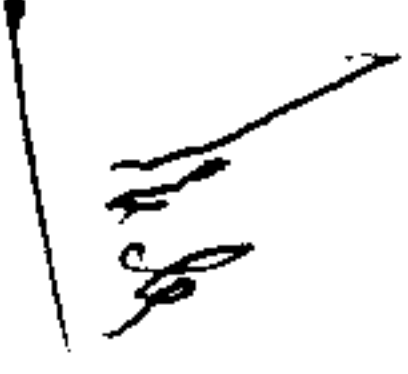
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Time Barred


Item Name	Firm's Grievances	Firm's Grievances/Clarification	GC Observation
Motorized Bed	<p>M/s Vertex Medical against M/s KSBN</p> <ul style="list-style-type: none"> Quoted model has the capability of manual CPR but auto button CPR position is not available <p>M/s Vertex Medical against M/s Sheikh Associates</p> <ul style="list-style-type: none"> The Firm doesn't have balance sheet for last three years The Firm doesn't have Income Tax Details for last three years The Firm doesn't have Annual turnover for last three years The firm doesn't have past experience in any government teaching hospital in Punjab 	<p>The firm intimated last date of submission of grievance was 11.05.2020 vide letter No. 14208/FIC/FSD, Dated: 07.05.2020 but the submitted the grievance ref # OS-200076/FIC/20, dated 12.05.2020 and received in this institute dated: 13.05.2020.</p>	<p>The firm intimated last date of submission of grievance was 11.05.2020 vide letter No. 14208/FIC/FSD, dated: 07.05.2020 but the firm submitted the grievance ref # OS-200076/FIC/20, dated 12.05.2020 and received in this institute dated: 13.05.2020. The grievance is time barred.</p> <p>Time Barred</p>

Per

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